Spectrum Health At-A-Glance

**Mission:** To improve the health of the communities we serve

**Vision:** By 2020, Spectrum Health will be the national leader for health

**Values:** Excellence, accountability, compassion, integrity, respect, teamwork

**Value Proposition:** To have the best outcomes and the lowest per capita cost in the U.S. by 2020

*Spectrum Health* is a not-for-profit integrated health system dedicated to improving the health of the communities we serve. We provide high-quality, high-value health experiences for patients, families, employees and members.

Our organization includes a state-of-the-art medical center and children's hospital in downtown Grand Rapids, regional community hospitals and ambulatory sites, a multispecialty medical group, affiliated physicians and a nationally recognized health plan.

With corporate offices in Grand Rapids, Spectrum Health's inpatient and outpatient facilities extend throughout West Michigan.

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### Spectrum Health

**Mission:** To improve the health of the communities we serve

- $372 MILLION COMMUNITY BENEFIT (FY2017)
- $6 BILLION ENTERPRISE (FY2017)
- 26,000 EMPLOYEES

**Spectrum Health Hospital Group and Spectrum Health Medical Group**

- 12 HOSPITALS
- 180 AMBULATORY SITES
- 1,900 EMPLOYED PHYSICIANS
- 1,900 AMBULATORY PRACTICE PROVIDERS
- 1,600 INDEPENDENT PHYSICIANS
- 383,000 ED VISITS (FY2017)
- 76,000 ACUTE CARE ADMISSIONS (FY2017)
- 2,200 ACTIVE VOLUNTEERS

**Priority Health**

- 996,000 MEMBERS SERVED (FY2017)
- 7,000+ EMPLOYERS
- 95% PROVIDERS STATEWIDE
- 115 ACUTE CARE HOSPITALS
- SERVES MEMBERS ACROSS THE U.S.
Our Integrated System
At Spectrum Health, we are more than a health plan, medical group and hospital group. We are an integrated health system.

By integrating our three entities’ management systems, processes and care flows, we can create greater value for consumers.

The result: better health outcomes at affordable prices for the individuals and communities we serve.

Spectrum Health Delivery System
Spectrum Health Hospital Group and Spectrum Health Medical Group are consistently recognized for the care they provide. Six times since 2010, we have been named one of the nation’s 15 Top Health Systems—and in the top five among the largest health systems—by Truven Health Analytics®, part of IBM Watson Health™.

Our focus is on helping hundreds of thousands of individuals manage their health and lead healthier lives with integrated health experiences that provide the right care, at the right time and in the right place.

We offer a 24/7 network of expert, multidisciplinary care teams through our hospitals, physician offices, integrated care campuses, ambulatory sites and retail settings. We provide round-the-clock connections through MedNow™ virtual visits, personalized tracking and monitoring, and the MyHealth digital app.

Spectrum Health Hospital Group
The Spectrum Health Hospital Group includes state-of-the-art tertiary and quaternary facilities and a broad continuum of care—conveniently accessed in person and virtually—with compassionate, skilled providers, leading-edge medical treatments and individualized care plans.

Our medical center anchors Grand Rapids’ Medical Mile and supports patients and visitors with specialized, multidisciplinary care teams at Spectrum Health Butterworth Hospital, Spectrum Health Fred and Lena Meijer Heart Center, Spectrum Health Helen DeVos Children’s Hospital, Spectrum Health Cancer Center at Lemmen-Holton Cancer Pavilion and Spectrum Health Cancer Center Lettinga Inpatient Cancer Center.

Individuals also can visit one of our regional hospitals in Big Rapids, East Grand Rapids, Fremont, Greenville, Hastings, Lakeview, Ludington, Reed City and Zeeland; our Select Specialty Hospital – Spectrum Health, which is a licensed long-term acute care hospital (a joint venture between Spectrum Health and Select Medical Corporation); and our 180 ambulatory and outpatient settings.

Spectrum Health also provides comprehensive continuing care services that offer a seamless continuum of care for patients and families. These services include At Home, Rehabilitation, Geriatrics, Long-Term Care, Palliative Care and Hospice.

Spectrum Health Medical Group
Established in 2008, the Spectrum Health Medical Group has grown to about 1,500 physicians and advanced practice providers. Together, they offer more than 80 adult and pediatric specialties in more than 85 practice and ambulatory locations in West Michigan.

It is the region’s largest and most comprehensive multispecialty medical group, with renowned physicians in medical and surgical specialties, including blood and bone marrow transplant, digestive health and disorders, heart and vascular care, lung transplant, orthopedics, neurosciences, pediatrics and women’s health.

Spectrum Health Medical Group is focused on improving convenience and access for consumers, with a complement of services, care teams and locations.

Priority Health
With three decades of experience, our award-winning health plan is nationally recognized for creating innovative health insurance products and programs aimed at keeping members healthy and health care costs down.

Priority Health puts people first with its expertise in risk and care management, data analytics and insuring populations, including large and small employer groups, individuals, Medicare Advantage enrollees and Medicaid enrollees.

Through the collection and analysis of data, Priority Health can tell what type of care will benefit different patient populations, how to keep the costs of that care lower, and which behaviors, incentives and clinical models contribute to health and wellness.

A leader in transparency, in 2015 it became one of the first plans in the nation to launch a cost estimator tool that allows members to compare the cost of health care services based on provider and location. Members also are incentivized to become more engaged in decisions about their health with Priority Rewards.

Offices are located in Grand Rapids, Holland, Kalamazoo, Southfield and Traverse City.
Spectrum Health Locations Index

**Spectrum Health Hospital Group**
- Spectrum Health Butterworth Hospital
- Spectrum Health Fred and Lena Meijer Heart Center
- Spectrum Health Helen DeVos Children’s Hospital
- Spectrum Health Cancer Center at Lemmen-Holton Cancer Pavilion
- Spectrum Health Cancer Center Lettinga Inpatient Cancer Center

**Regional Hospitals**
- Spectrum Health Big Rapids Hospital
- Spectrum Health Blodgett Hospital
- Spectrum Health Gerber Memorial
- Spectrum Health Kelsey Hospital
- Spectrum Health Ludington Hospital
- Spectrum Health Pennock
- Spectrum Health Reed City Hospital
- Spectrum Health United Hospital
- Spectrum Health Zeeland Community Hospital

**Continuing Care**
- At Home
- Rehabilitation
- Geriatrics
- Long-Term Care
- Palliative Care
- Hospice

**Outpatient Care**
- Ambulatory Surgery Centers
- Lab
- Occupational Health
- Radiology
- Sleep Centers
- Urgent Care
- Walk-In Clinics

**Spectrum Health Medical Group**
For all Spectrum Health Medical Group physicians, advanced practice providers and locations, visit findadoctor.spectrumhealth.org.

**Integrated Care Campuses**
- Spectrum Health Integrated Care Campus – 426 Michigan Street
- Spectrum Health Integrated Care Campus – Ada
- Spectrum Health Integrated Care Campus – East Beltline
- Spectrum Health Integrated Care Campus – Holland
- Spectrum Health Integrated Care Campus – Ionia
- Spectrum Health Integrated Care Campus – North Muskegon
- Spectrum Health Integrated Care Campus – Rockford
- Health Pointe (a joint venture between Spectrum Health and Holland Hospital)

**Priority Health**
- Grand Rapids
- Holland
- Kalamazoo
- Southfield
- Traverse City

**Spectrum Health Foundations**
- Spectrum Health Foundation
- Helen DeVos Children’s Hospital Foundation
- Spectrum Health Foundation
- Big Rapids and Reed City Hospitals
- Spectrum Health Foundation
- Gerber Memorial
- Spectrum Health Foundation
- Ludington Hospital
- Spectrum Health Foundation Pennock
- Spectrum Health Foundation
- United and Kelsey Hospitals
- Spectrum Health Foundation
- Zeeland Community Hospital

FY18.3.85 © Spectrum Health 07.2018